

Notice of Privacy Incident

Roller Weight Loss and Advanced Surgery is committed to protecting the confidentiality of our patients' information. Regrettably, this notice is regarding of an incident involving some of our patients' information.

On September 11, 2019, we determined that some patients' electronic medical records were taken and transferred from Roller Weight Loss to the new practice of Dr. Jeffrey Swetnam, who previously worked at Roller Weight Loss. In our investigation, we worked with the electronic medical record provider to understand how and why patient records were transferred, when those patients had no treatment relationship with Dr. Swetnam. The medical record provider confirmed that your entire record was sent to Dr. Swetnam..

The incident did not affect all Roller Weight Loss patients; only certain patients who were scheduled for appointments with Dr. Swetnam but never were seen by him.

We have no indication that patient records have been further disclosed. However, in an abundance of caution, on November 8, 2019, we mailed letters to patients whose medical records were transferred to Dr. Swetnam's new practice. If you believe you are affected by this incident and do not receive a letter by December 2, 2019, call toll-free 1-888-488-0728. We recommend that affected patients review the statements they receive from their health care providers. If they see services they did not receive, please contact the provider immediately.

We deeply regret any concern or inconvenience this incident may cause you. To help prevent something like this from happening again or any further disclosure, we are engaged in legal proceedings with the medical records provider and Dr. Swetnam.